

0845 270 6720

Storm Claims

Speed up the process by knowing in advance questions you will be asked.

aspire

Why, What, When, How?

Description of what happened?

When did the damage happen and why you are so sure of the date?

Describe the damage caused

Do you need emergency repairs to be carried out?

Have repairs already been carried out already, even if temporary, and have estimates / receipts been obtained?

If a home how many people are affected including pets?

Was the premises occupied at the time?

Is your home still habitable?

If a business how many staff are affected and are you still able to trade?

Is the business VAT registered?

What you need to do

Provide as much information as you can

Advise on the weather at the time as the insurer will need to understand how it affected your property. Provide the dates as the insurer will review weather reports.

Take photos if possible and provide a full description of the damage ie if the roof advise on construction, tiles / slates damaged, was the roof in good condition and is there a history of problems with the roof or have recent repairs been undertaken.

If yes the insurer will arrange this on your behalf

Supply copies to the insurer

Insurers need to know the numbers impacted

If not advise when it was last occupied and why?

If not advise on whether you will be staying with family / friends or if you need alternative accommodation.

If you can't trade advise why and if there are other premises you can trade from

Provide your VAT number to the insurer



In the event of a claim over the festive period please click on the link for contact details:

<http://www.aspireinsure.co.uk/news/>